

# **Coca-Cola West** First Quarter 2009 Results

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Coca-Cola West Co., Ltd (2579)

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#### Summary

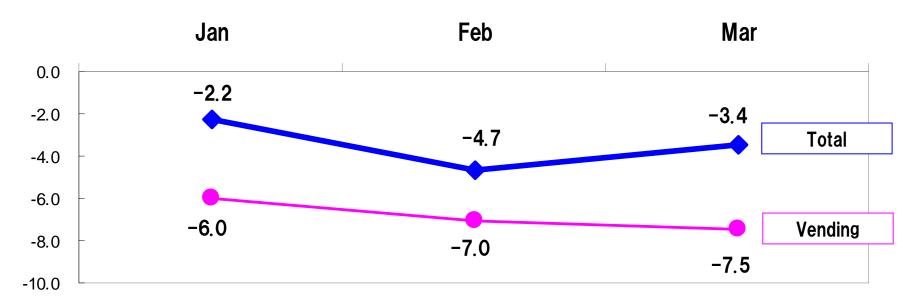
1Q results	<ul> <li>Sales volume : -3.5% (vs. plan), -3.5% (vs. last year)     [Main factor for decrease]     Slump in vending sales due to the bad economic condition</li> <li>Financial results : Operating income decreased 3.9 billion yen due to the impact of decrease of sales volume.</li> </ul>
2Q plan• Full-year plan	[Revise of earning forecast] Earning forecasts of 2Q and full-year are revised on the basis of 1Q results. > Revenues (full-year) : -8.3 billion yen (vs. last year) > Operating income (full-year) : -4.0 billion yen (vs. last year)

## I. 1Q Results

#### 1Q Results — Sales volume

(thousand cases, %)	1Q 2009	vs. p	lan	vs. last	year *		
	actual	change	%	change	%		
Sales volume	38,005	-1,374	-3.5	-1,365	-3.5		
*Sales volume of food is excluded							

#### Monthly Sales Volume (YOY)



## 1Q Results - Sales volume by Brand

	(the user of second sec	1Q	vs. p	olan	vs. last year <sup>*</sup>		
	(thousand cases, %)	actual	change	%	change	%	
	Coca-Cola	2,526	+177	+7.5	+169	+7.2	
-	Coca-Cola Zero	991	+201	+25.4	+341	+52.6	
B	Fanta	1,625	-18	-1.1	+217	+15.4	
G	Georgia	10,468	-144	-1.4	-357	-3.3	
6	Soukenbicha	2,411	-376	-13.5	-353	-12.8	
U	Aquarius	2,593	-335	-11.4	-222	-7.9	
	sub-total	20,615	-495	-2.3	-205	-1.0	
Oth	er	17,390	-879	-4.8	-1,160	-6.3	
	Total	38,005	-1,374	-3.5	-1,365	-3.5	

\*Sales volume of food is excluded

#### 

delivered sales volume growth of 7.2%.

#### Coca-Cola Zero

strong performance by new packages and new promotion  $\Gamma J$ -League official sponsor J supported this growth.

#### Fanta

strong performance by new product <sup>F</sup>Furu-Furu charge\_ supported this growth.

#### Georgia

slump in vending sales due to the bad economic condition.

#### Soukenbicha

reflected the impact from unfavorable weather.

#### **Aquarius**

release Vitamin Guard in March. Gained share.

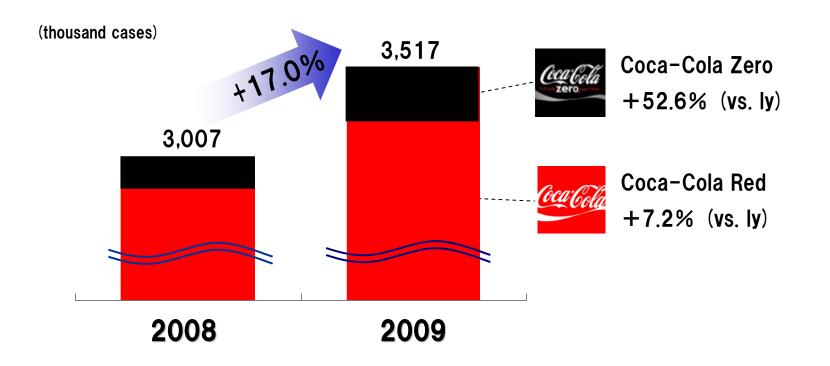
Reinforcement of Coca-Cola Zero as one of BIG 6 Brands.

Release new packages/TVCM/J-League official sponsor

Sales volume of Coca-Cola Zero: +25.4% (vs. plan), +52.6% (vs. ly)

Sales volume of Coca-Cola Red: +7.5% (vs. plan), +7.2% (vs. ly)

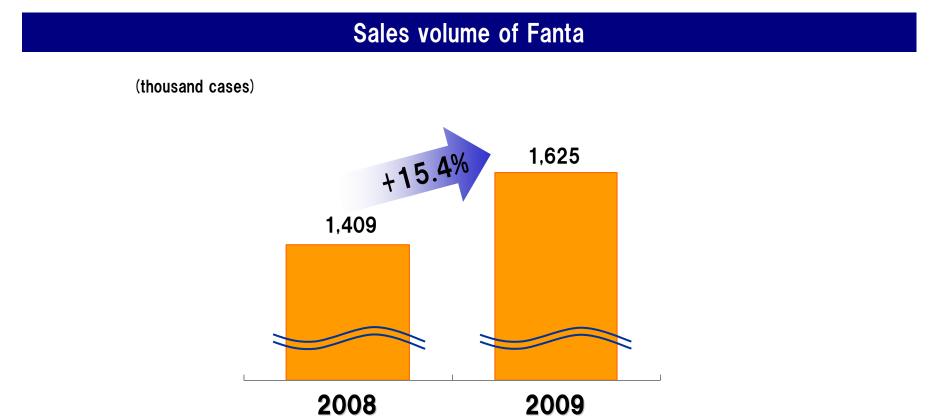
Sales volume of Coca-Cola & Coca-Cola Zero



Reinforcement of Fanta as one of BIG 6 Brands.

➢ Release new products <sup>Γ</sup>Furu-Furu charge J/TVCM

Sales volume of Fanta: +15.4% (vs. ly)

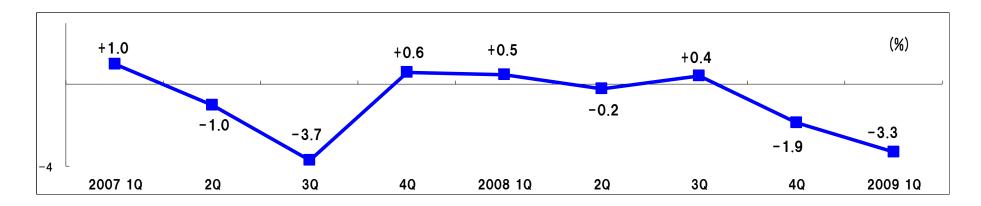


#### Brand — Big 6 <sup>[</sup>Georgia]

Initiatives toward recovery of Georgia

- > Three colored strategy/release new products
- Slump in vending sales due to the bad economic condition (-1.4% vs. plan, -3.3% vs. last year)

#### Quarterly Georgia sales vs. last year



## **1Q Results — Sales volume by Channel**

		1Q	vs. p	lan	vs. last y	/ear <sup>%1</sup>
	(thousand cases, %)	actual	change	%	change	%
	Supermarket <sup>**2</sup>	8,518	+152	+1.8	+438	+5.4
Chain store	CVS	4,301	-112	-2.5	+74	+1.8
	sub-total	12,818	+40	+0.3	+512	+4.2
Vending		13,917	-728	-5.0	-1,029	-6.9
Retail		2,653	-194	-6.8	-422	-13.7
Food se	rvice	3,929	-20	-0.5	+56	+1.4
Other		4,687	-472	-9.2	-482	-9.3
	Total	38,005	-1,374	-3.5	-1,365	-3.5

 %1 Sales volume of food is excluded
 %2 Supermarket includes drug store, discount store and home center

#### Chain store

Good sales in supermarket, especially drug store and discount store. Supermarket gained market share.

CVS

CVS gained market share.

#### Vending

Number of machines decreased. Volume per machine (VPM) declined.

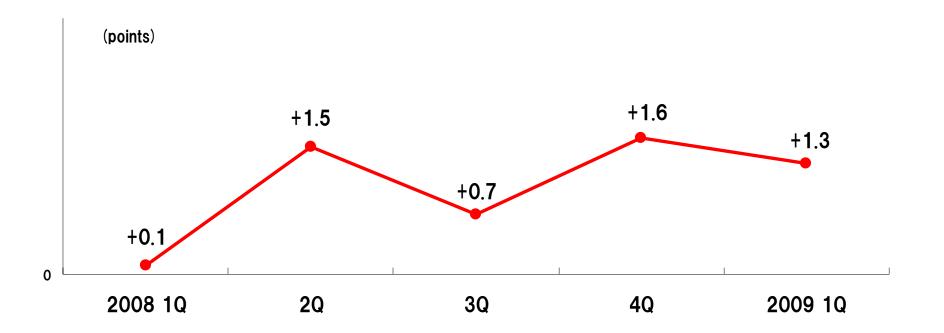
#### Retail/Food service

Shrinking of retail market continues.

#### Channel — Market share in supermarket

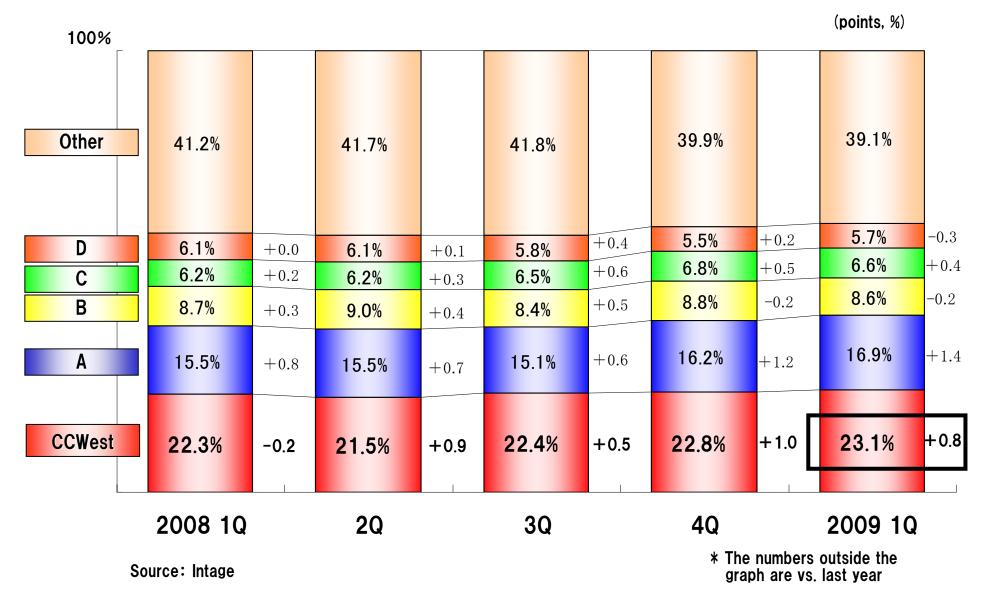
>Market share in supermarket has grown up since 1Q 2008.

Supermarket market share (YOY)



Source: Intage

### Channel — OTC Market share (exclude VM)



#### Sales conditions by vending location type (vs. last year)

		vs. last	year (%)	
type	Total area	Kyushu area	Chugoku area	Kansai area
Occupational field (office, etc)	-6.9	-6.0	-4.0	-8.2
Occupational field (factory, etc)	-12.7	-13.3	-17.6	-10.9
Large scale retail store	-9.5	-9.8	-8.9	-9.7
Traffic	-7.2	-7.9	-5.6	-8.5
School	-6.6	-3.1	-0.3	-8.9
Amusement facility	-7.5	-11.0	-5.1	-7.0
Pachinko	-8.5	-7.1	-3.4	-10.8
Sports facility	-2.9	-2.3	+1.0	-4.3
Hospital	-5.1	-5.1	-2.7	-6.1
Other (in-door)	-8.7	-11.3	-8.0	-8.4
Out-door	-6.7	-9.0	-6.7	-4.0

Condition of main locations

[Kyushu area	<b>YOY</b> (%)	
Company A	Car	- 60.9
Company B	Electric	- 47.2
Company C	Electric	- 44.4
Company D	Car	- 33.1
Company E	Chemistry	- 27.7
[Chugoku are	ea]	<b>YOY</b> (%)
Company F	Car	- 45.9
Company G	Car	- 33.1
Company H	Steel	- 28.9
Company I	Steel	- 18.8
Company J	Steel	- 15.7
[Kansai area	]	<b>YOY</b> (%)
Company K	Electric	- 32.9
Company L	Electric	- 30.0
Company M	Electric	- 22.5
Company N	Steel	- 21.2

Company O Car

- 10.6

## **1Q Results** — Sales volume by channel/package

					and cases, %)	
■Chain store	1Q 2009	<u>vs. p</u>		vs. last		
	actual	change	%	change	%	
Large PET (1.5~2.0L)	5,482	+215	+4.1	+278	+5.3	
Small PET (~1.0L)	3,862	-215	-5.3	-24	-0.6	
Can	3,252	-15	-0.5	+216	+7.1	
Other	222	+55	+33.1	+42	+23.6	
Total	12,818	+40	+0.3	+512	+4.2	
			-	(thous	and cases, %)	
Vending	1Q 2009	VS. p	lan	vs. last	vear <sup>*</sup>	
	actual	change	%	change	%	
Large PET (1.5~2.0L)	52	+29	+132.9	-20	-27.9	
Small PET ( $\sim$ 1.0L)	2,845	-140	-4.7	-195	-6.4	
Can	8,688	-568	-6.1	-323	-3.6	
Syrup, powder	1,932	-134	-6.5	-225	-10.4	
Other	402	+84	+26.5	-266	-39.8	
Total	13,917	-728	-5.0	-1,029	-6.9	
					and cases, %)	
■Retail	1Q 2009	vs. p	lan	vs. last_year <sup>*</sup>		
	actual	change	%	change	%	
Large PET (1.5~2.0L)	459	-26	-5.3	-17	-3.6	
Small PET (~1.0L)	892	-45	-4.8	-78	-8.1	
Can	851	-124	-12.7	-233	-21.5	
Syrup, powder	30	+8	+34.0	-57	-65.6	
Other	421	-7	-1.6	-37	-8.0	
Total	2,653	-194	-6.8	-422	-13.7	
	· · · ·				and cases, %)	_
Food service	1Q 2009	vs. p	lan	vs. last	vear <sup>*</sup>	
	actual	change	%	change	%	
Large PET (1.5~2.0L)	3	+1	+57.6	+1	+18.6	
Small PET (~1.0L)	21	+10	+87.9	+5	+28.9	
Can	11	+2	+25.0	+9	+462.1	
Syrup, powder	3,889	-37	-0.9	+42	+1.1	
Other	5	+4	+345.9	-1	-9.4	l
Total	3,929	-20	-0.5	+56	+1.4	*

\* Sales volume of food is excluded

#### **1Q Results**

	1Q 2009	1Q 2009	vs. p	lan	1Q 2008	vs. last	year
	actual	Plan	change	%	actual*	change	%
Sales volume	38,005	39,379	-1,374	-3.5	39,370	-1,365	-3.5
Revenues	79,952	85,900	-5,947	-6.9	88,296	-8,343	-9.4
Gross profit	35,376	38,900	-3,523	-9.1	37.652	-2,275	-6.0
Operating income	-3,742	-1,100	-2,642		242	-3,985	-
Recurring income	-3,784	-1,100	-2,684	_	376	-4,160	_
Net income	-2,953	-1,400	-1,533	_	188	-3,142	_

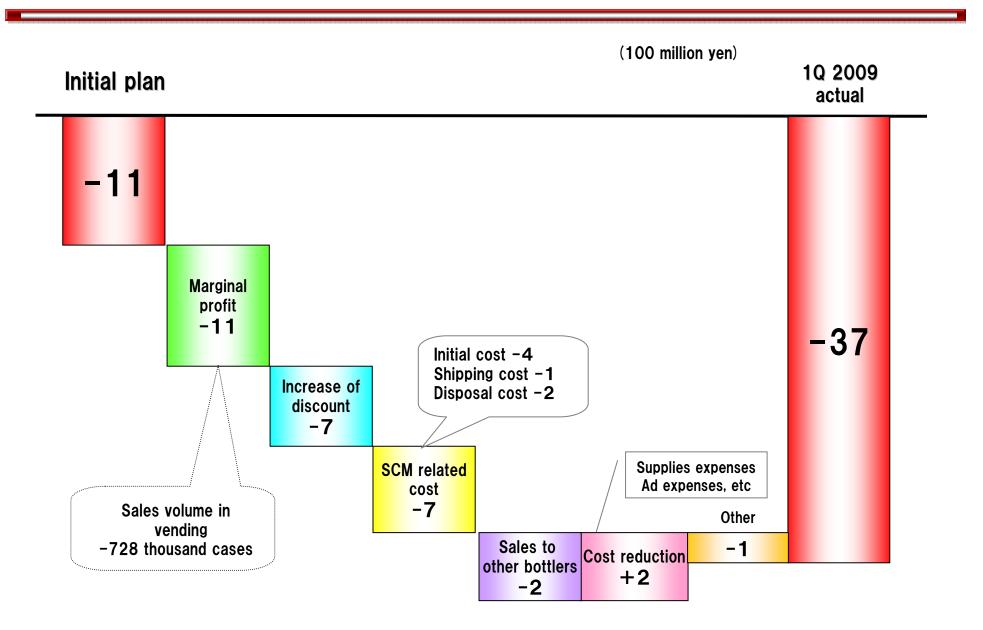
(thousand cases, million yen,%)

\*Sales volume of food is excluded.

### 1Q Results — Change factors (vs. plan)

Γ	1Q 2009	10 2009	ohongo		(100 million yen)
	initial plan	actual	change	Main factors for increase/decrease	change
Revenues	859	799	-59	<ul> <li>Impact on decrease of sales volume</li> <li>Sales to other bottlers</li> </ul>	-42.1 -17.8
Gross profit	389	353	-35	<ul> <li>Impact on decrease of sales volume</li> <li>Sales to other bottlers</li> </ul>	-32.5 -1.7
Operating income	-11	-37	-26	<ul> <li>Change of COGS</li> <li>Decrease in sales commission</li> <li>Decrease by cost-cutting, such as supplies expenses, etc</li> </ul>	+3.6 +5.1
Recurring income	-11	-37	-26		
Net income	-14	-29	-15	<ul> <li>Extraordinary income</li> <li>Extraordinary losses</li> <li>Income taxes</li> </ul>	+1.6 +2.1 +7.5

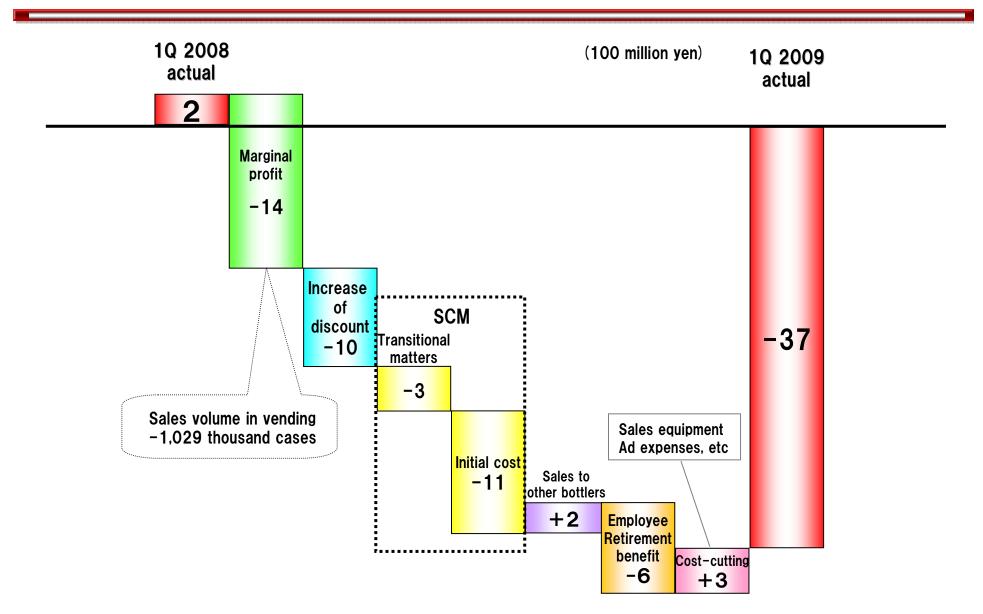
## **1Q Financial results** — Operating income change factors



## **1Q** Financial results — Change factors (vs. last year)

Γ	10 2008	1Q 2009	ohongo		(100 million yen)
	actual	actual	change	Main factors for increase/decrease	change
				<ul> <li>Impact on reform of SCM system</li> </ul>	-61.3
Dovonuoo	882	799	-83	<ul> <li>Impact on decrease of sales volume</li> </ul>	-41.1
Revenues	002	799	-03	Sales to other bottlers	+40.4
				<ul> <li>Impact from subsidiary companies</li> </ul>	-20.2
				<ul> <li>Impact on reform of SCM system</li> </ul>	+23.7
Grass profit	376	353	-22	<ul> <li>Impact on decrease of sales volume</li> </ul>	-42.0
Gross profit	570	353	-22	Sales to other bottlers	+2.3
				<ul> <li>Impact from subsidiary companies</li> </ul>	-4.7
				Increase/decrease of COGS	
				<ul> <li>Impact on reform of SCM system</li> </ul>	-23.7
Operating	2	-37	-39	<ul> <li>Increase of employee retirement benefit</li> </ul>	-5.8
income	2	-37	-39	<ul> <li>Impact on sales of subsidiary companies</li> </ul>	+4.9
				<ul> <li>Decrease of sales commission</li> </ul>	+3.2
				<ul> <li>Decrease of sales equipment cost</li> </ul>	+3.1
Recurring income	3	-37	-41		
				Change of extraordinary income	-1.6
Net income	1	-29	-31	•Change of extraordinary losses	-7.6
				Income taxes	+19.4

### **1Q** Financial results — Operating income change factors



## II. Full-year 2009 plan

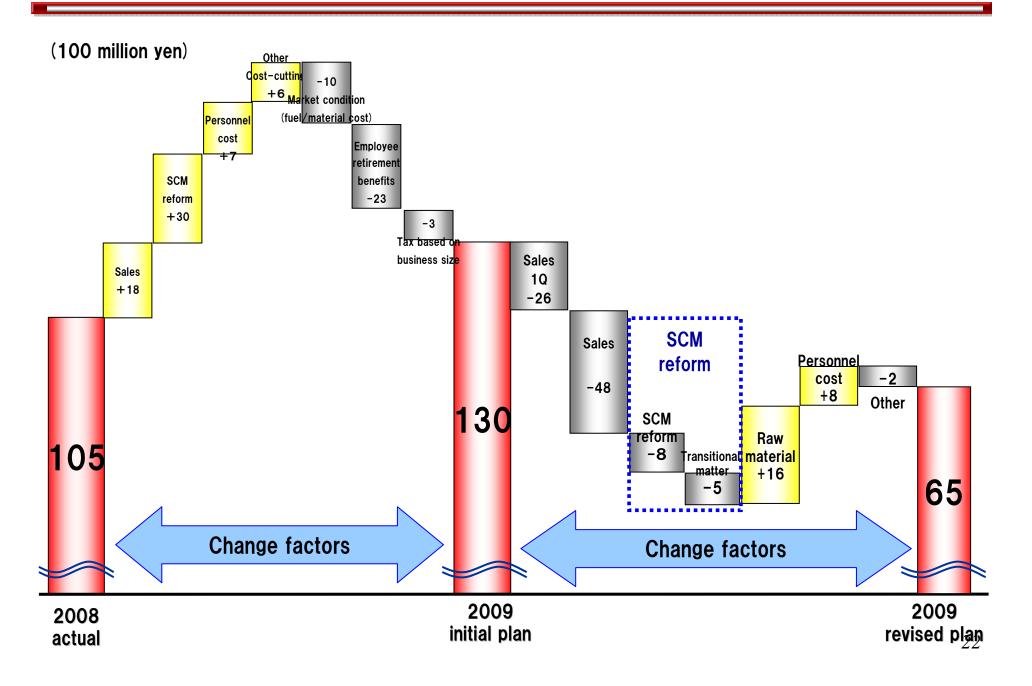


(thousand cases, million yen, %)

	2009	2008	YC	)Y	Initial	YO	Y
	plan	actual	change	%	plan	change	%
Sales volume	<mark>186,138</mark>	186,138	+0	+0.0	190,000	-3,862	-2.0
Revenues	387,200	395,556	-8,356	-2.1	416,400	-29,200	-7.0
Gross profit	173,900	163,931	+9,968	+6.1	189,100	-15,200	-8.0
Operating income	6,500	10,521	-4,021	-38.2	13,000	-6,500	-50.0
Recurring income	<mark>6,900</mark>	11,048	-4,148	-37.5	13,700	-6,800	-49.6
Net income	1,900	129	+1,770	-	5,800	-3,900	-67.2

\* Sales volume of food is excluded.

### Full-year 2009 Scenario for achieving operating income



#### Full year 2009 - Consolidated P/L change factor vs. last year

	200	0	2009		vo loot	voor	(million yen, 9
		-			vs last	year %	
Devenues	actual	% +100.0	plan 297 200	<mark>%</mark> +100.0	change	-2.1	
Revenues	395,556		387,200		-8,356		
Beverage	372,271	+94.1	387,200	+100.0	14,929	+4.0	
(inside the company)	(367,601)	(+92.9) (+1.2)	(356,206)	(+92.0) (+8.0)	(-11,395)	(+563.7)	
(outside the company)	(4,670)		(30,994)	(+8.0)	(26,324)		
Contracted manufacture	23,285	+5.9	010.000	<b>55 1</b>	-23,285	-100.0	4
COGS	231,624	+58.6	213,300	+55.1	-18,324		
– Beverage	209,094	+52.9	214,824	+55.5	5,730	+2.7	
(inside the company)	(204,617)	(+51.7)	(185,424)	(+47.9)	(-19,193)	(-9.4)	
(outside the company)	(4,477)	(+1.1)	(29,400)	(+7.6)	(24,923)	(+556.7)	
Contracted manufacture	22,530	+5.7	-1,524	-0.4	-24,054	-106.8	
Gross profit	163,931	+41.4	173,900	+44.9	9,968	+6.1	
Beverage	163,176	+41.3	172,376	+44.5	9,199	+5.6	
(inside the company)	(162,983)	(+41.2)	(170,782)	(+44.1)	(7,798)	(+4.8)	
(outside the company)	(193)	(+0.0)	(1,594)	(+0.4)	(1,401)	(+725.9)	
Contracted manufacture	755	+0.2	1,524	+0.4	769	+101.9	
SG&A	153,409	+38.8	167,400	+43.2	13,991	+9.1	
Personnel cost	53,254	+13.5	51,874	+13.4	-1,380	-2.6	
Employee retirement bene	1,604	+0.4	3,981	+1.0	2,377	+148.2	
Distribution related cost	-	-	12,515	+3.2	12,515	-	
Advertising cost	10,871	+2.7	11,617	+3.0	746	+6.9	
Sales commission	35,996	+9.1	35,573	+9.2	-423	-1.2	
Sales of consolidated companies	564	+0.1	-	-	-564	-	
Other	51,120	+12.9	51,840	+13.4	720	+1.4	
Operating income	10,521	+2.7	6,500	+1.7	-4,021	-38.2	4
Non-operating income	1,531	+0.4	1,500	+0.4	-31	-2.0	
Non-operating expese	1,004	+0.3	1,100	+0.3	96	+9.6	
Recurring income	11,048	+2.8	6,900	+1.8	-4,148	-37.5	1
Extraordinary income	732	+0.2	200	+0.1	-532	-72.7	1
Extraordinary losses	9,379	+2.4	3,300	+0.9	-6,079	-64.8	
Net income	129	+0.0	1,900	+0.5	1,770	-	



				• • • • •
	20 2008	2Q 2009		
	actual	nlon	vs. last year	
		plan	change	%
Sales volume	47,144	46,956	-188	-0.4
Revenues	100,274	98,200	-2,074	-2.1
Gross profit	41,746	44,000	+2,254	+5.4
Operating income	2,900	1,500	-1,400	-48.3
Recurring income	3,400	1,700	-1,700	-50.0
Net income	245	600	+355	+144.9

(thousand cases, million yen, %)

Sales volume of food is excluded

#### 2Q - Consolidated P/L change factor vs. last year

	20, 2	008	20 20	009	vs. last	year	(million yen, %)
	actual	%	plan	%	change	%	(
Revenues	100,274	+100.0	98,200	+100.0	-2,074	-2.1	
Beverage	94,247	+94.0	98,200	+100.0	3,953	+4.2	
(inside the company)	(93,115)	(+92.9)	(89,292)	(+90.9)	(-3,823)	(-4.1)	
(outside the company)	(1,132)	(+1.1)	(8,908)	(+9.1)	(7,776)	(+686.9)	
Contracted manufacture	6,027	+6.0			-6,027	-100.0	
COGS	58,528	+58.4	54,200	+55.2	-4,328	-7.4	
- Beverage	52,031	+51.9	54,582	+55.6	2,551	+4.9	
(inside the company)	(50,953)	(+50.8)	(46,082)	(+46.9)	(-4,871)	(-9.6)	
(outside the company)	(1,078)	(+1.1)	(8,500)	(+8.7)	(7,422)	(+688.5)	
Contracted manufacture	6,497	+6.5	-382	-0.4	-6,879	-105.9	
Gross profit	41,746	+41.6	44,000	+44.8	2,254	+5.4	
Beverage	42,216	+42.1	43,618	+44.4	1,402	+3.3	
(inside the company)	(42,162)	(+42.0)	(43,210)	(+44.0)	(1,048)	(+2.5)	
(outside the company)	(54)	(+0.1)	(408)	(+0.4)	(354)	(+655.6)	
Contracted manufacture	-470	-0.5	382	+0.4	852	-181.3	
SG&A	38,846	+38.7	42,500	+43.3	3,654	+9.4	
Personnel cost	12,883	+12.8	12,793	+13.0	-90	-0.7	
Employee retirement benefit	382	+0.4	988	+1.0	606	+158.6	
Distribution related cost	-	-	2,852	+2.9	2,852	-	
Advertising cost	3,289	+3.3	3,089	+3.1	-200	-6.1	
Sales commission	9,068	+9.0	8,978	+9.1	-90	-1.0	
Sales of consolidated companies	73	+0.1	-	-	-73	-	
Other	13,151	+13.1	13,800	+14.1	649	+4.9	
Operating income	2,900	+2.9	1,500	+1.5	-1,400	-48.3	
Non-operating income	663	+0.7	500	+0.5	-163	-24.6	
Non-operating expese	163	+0.2	300	+0.3	137	+84.0	
Recurring income	3,400	+3.4	1,700	+1.7	-1,700	-50.0	
Extraordinary income	380	+0.4	0	+0.0	-380	-100.0	
Extraordinary losses	1,622	+1.6	700	+0.7	-922	-56.8	
Net income	245	+0.2	600	+0.6	355	+144.9	

Brand

			(thousand	cases, %)
		2Q	vs. last	year <sup>%1</sup>
		plan	change	%
	Coca-Cola	3,459	+137	+4.1
	Coca-Cola Zero	1,229	+229	+22.9
B	Fanta	2,797	+25	+0.9
G	Georgia	10,358	+32	+0.3
6	Soukenbicha	3,519	+10	+0.3
	Aquarius	4,938	+2	+0.0
	sub-total	26,301	+435	+1.7
Other		20,655	-622	-2.9
Total		46,956	-188	-0.4

#### Channel

(thousand cases, %)

	-	
2Q	vs. last y	ear <sup>%1</sup>
plan	change	%
12,614	+830	+7.0
4,738	+128	+2.8
17,352	+957	+5.8
15,957	-787	-4.7
3,801	-161	-4.1
4,530	+26	+0.6
5,316	-224	-4.0
46,956	-188	-0.4
	plan 12,614 4,738 17,352 15,957 3,801 4,530 5,316	plan       change         12,614       +830         4,738       +128         17,352       +957         15,957       -787         3,801       -161         4,530       +26         5,316       -224

**%1** Sales volume of food is excluded.

**%2** Supermarket includes drug store, discount store and home center

#### 2Q plan — Sales volume by channel/package

		(thous	and cases, %)	
■Chain store	2Q 2009	vs. last	vs. last year <sup>*</sup>	
	plan	change	%	
Large PET (1.5~2.0L)	8,017	+608	+8.2	
Small PET (~1.0L)	4,753	+302	+6.8	
Can	4,143	+1	+0.0	
Other	439	+46	+11.7	
Total	17,352	+957	+5.8	
		(thous	and cases, %)	
■Vending	2Q 2009	vs. last	year <sup>*</sup>	
-	plan	change	%	
Large PET (1.5~2.0L)	34	-97	-74.1	
Small PET (~1.0L)	3,917	-112	-2.8	
Can	9,735	-42	-0.4	
Syrup, powder	1,907	-172	-8.3	
Other	364	-365	-50.1	
Total	15.957	-787	-4.7	
· · · · · · · · · · · · · · · · · · ·		(thous	and cases, %)	
■Retail	2Q 2009	vs. last	vear <sup>*</sup>	
	plan	change	%	
Large PET (1.5~2.0L)	1,291	+583	+82.2	
Small PET (~1.0L)	758	-538	-41.5	
Can	1,132	-145	-11.4	
Syrup, powder	26	-62	-70.1	
Other	593	+1	+0.2	
Total	3,801	-161	-4.1	
		(thous	and cases, %)	
■Food service	2Q 2009	vs. last	vear <sup>*</sup>	
	plan	change	%	
Large PET (1.5~2.0L)	3	-1	-28.0	
Small PET (~1.0L)	16	-9	-35.6	
Can	10	+7	+201.4	
Syrup, powder	4,499	+35	+0.8	
Other	2	-6	-77.9	
Total	4,530	+26	+0.6	

**%** Sales volume of food is excluded.

## Brand strategy — Big 6

## Soukenbicha / Soukenbicha <sup>¬</sup>Gokoku <sup>¬</sup>

爽健美茶、爽健美茶

- ▶ Renewal release (4/20) ••• use 15 different tea leaves
- ► Seasonable flavor <sup>Γ</sup>Soukenbicha Gokoku」 release
- ► Non-sugar tea promotion







## Brand strategy – Big 6

#### Coca-Cola

- Launch 2.0L PET (April 20)
- Coca-Cola Zero nation-wide promotion





Coca-Cola Zero

#### **Aquarius**





- ► Launch Aquarius Zero (5/11)
- Annual royal customer promotion

### Brand strategy — New products

#### **I LOHAS**



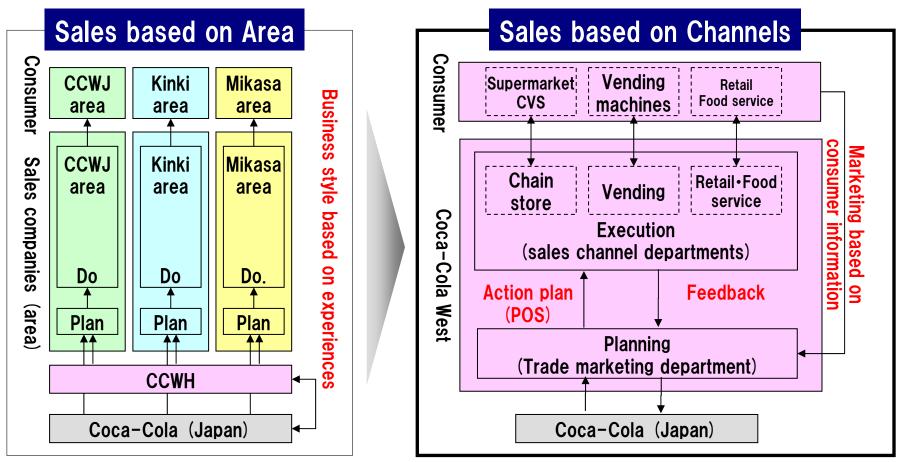
- The name comes from LOHAS.
  - \* LOHAS: Lifestyles Of Health And Sustainability
- Release May 18, 2009
- Use lightest PET bottle in Japan (12g)
- Tasty\_& Environment friendly\_ product



#### Reform of sales from area-based to channel-based

Introduction of trade marketing functions

2009



Complicated communication  $\Rightarrow$  Lack of consistent and unified strategy

## **Reform of sales** — **Trade marketing**

# Start effective customer marketing based on the consumer behavior

Chain store	Vending	Retail / Food service
<ul> <li>Strengthening investment and sales activities to core 35 accounts</li> <li>Start proposal to nation- wide accounts</li> <li>Start making a marketing plan based on the consumer behavior</li> </ul>	<ul> <li>Develop target customers to generate earnings</li> <li>Proposal of added value, such as cashless, energy- saving vending machine</li> <li>Start making marketing plans based on consumer segmentation</li> </ul>	<ul> <li>Start making a marketing plan based on consumer behaviors</li> <li>Increase lineups (syrup and RTD)</li> <li>Develop new customers with liquor shops</li> </ul>
<ul> <li>Increase sales at the 35 accounts with profit growth</li> <li>Increase market share largely-exceed the average</li> </ul>	<ul> <li>Increase number of vending machines by effective development activities</li> <li>Georgia promotion prevent from VPM decrease</li> </ul>	<ul> <li>Propose lineups based on customer management</li> <li>Increase sales at commercial complex with comprehensive proposal</li> </ul>

#### Try to stability of customer marketing after 2Q

## **Reform of sales** — Channel strategy (Chain store)

Main measures	1Q activities	2Q activities
Effective pricing strategy of large sized PET	<ul> <li>Strengthening sales of renewal products, especially BIG 6 brands</li> </ul>	<ul> <li>Strengthening sales of large PET of carbonated and tea products</li> <li>Expand lineups of zero-calorie</li> </ul>
Increase sales of small sized PET	<ul> <li>Execute limited sales promotion to core customers</li> </ul>	<ul> <li>products</li> <li>Install BIG 6 brands 500ml PET in shell</li> </ul>
Check and action	<ul> <li>Collect data and analysis for segmentation</li> </ul>	Execute customer management based on the collected data
Strengthen sales structure to national wide customers	<ul> <li>Execute collaborated proposal with CCCMC</li> </ul>	<ul> <li>Validate PDCA cycle at store</li> <li>Strengthening activities at nation- wide-customers</li> </ul>
Strengthen customer management	<ul> <li>Analyze customers (consumers) in specific chain stores</li> </ul>	Execute investment allocation by customers

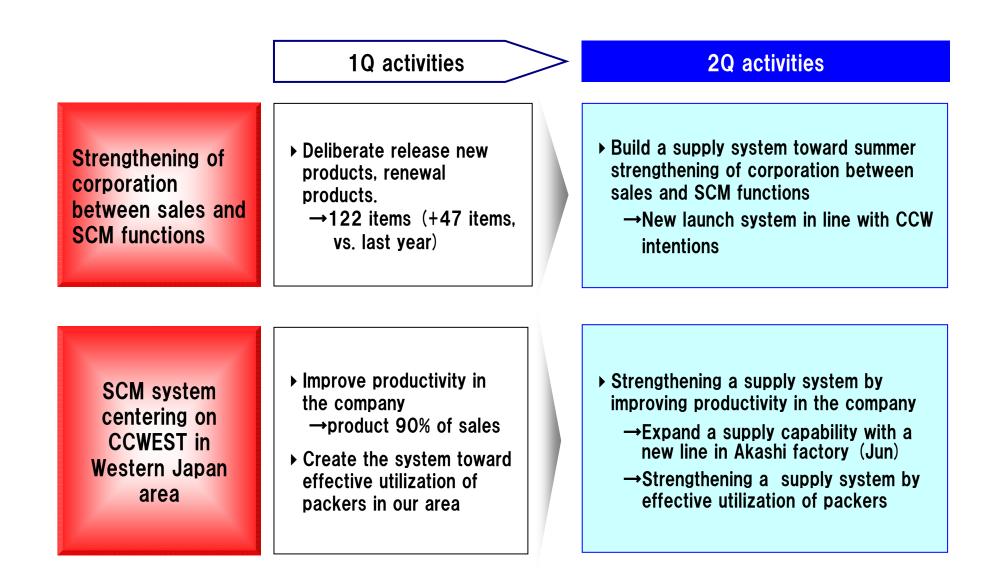
## **Reform of sales** — **Channel strategy (Vending)**

Main measures	1Q activities	> 2Q activities
Increase the number of vending machines utilizing the organization power	<ul> <li>Reinforce development of in- door locations</li> <li>Expand installation of cashless vending machines</li> </ul>	<ul> <li>▶ Develop new customers</li> <li>→Install energy-saving/cashless vending machine</li> <li>→Corporate with operators in the group company (NNB)</li> </ul>
Increase VPPM *	<ul> <li>Execution of well – directed Georgia promotion</li> <li>Shift regular service to full service</li> </ul>	<ul> <li>&gt; Optimizing product lineups based on customer management</li> <li>→ create model of product lineups by business types</li> <li>→ execute sales promotion based on consumer information</li> </ul>
* VPPM: Volume and Profit Per	Machine	
Drive earning recovery	<ul> <li>Effective utilization of used vending machine</li> </ul>	<ul> <li>Cut down the sales equipment cost</li> <li>Effective and efficient use of promotion materials</li> </ul>

# **Reform of sales** — **Channel strategy** (**Retail/Food service**)

Main measures	1Q activities	> 2Q activities	
Increase comparable- store sales in food & leisure market	<ul> <li>Increase sales of on-premise products</li> <li>Develop customers at commercial complex</li> <li>Made annual plans for liquor shops</li> </ul>	<ul> <li>Increase number of items at on- premise market</li> <li>Strengthening proposal-based sales activities at hotels and other businesses</li> </ul>	
Develop new customer		<ul> <li>Develop new customers by launching new products (Coca- Cola Zero 250ml can/frozen bottles)</li> </ul>	
Increase market share in comparable-store (OTC)	▶ Reinforce sales of Coca-Cola Zero	<ul> <li>Strengthening customer management</li> <li>Reinforce sales of small PET</li> </ul>	

# **Reform of SCM**



# ■Reduction of indirect cost

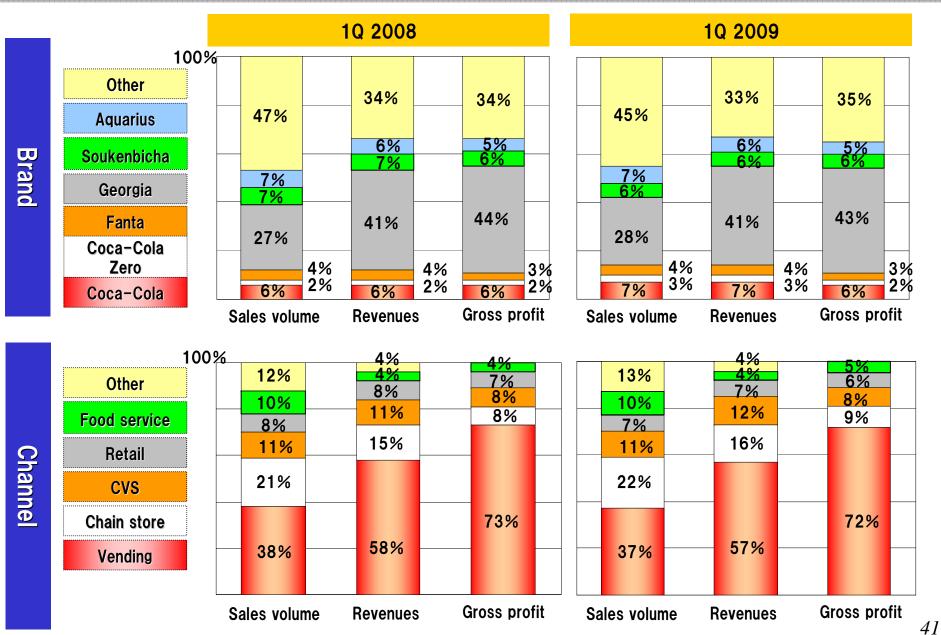
Item	Cost reduction
	from initial plan
Personnel cost (personnel assignment)	800 million yen
Information system, investment	100 million yen
Other cost-cutting	100 million yen

Return part of management employees' salary (from May, 2009)

Representative directors	20%
Executive officers	15%
Corporate officers	10%
Management employees	5%

# [ Reference ]

# 1Q – By brand/by channel Volume/Revenues/GP

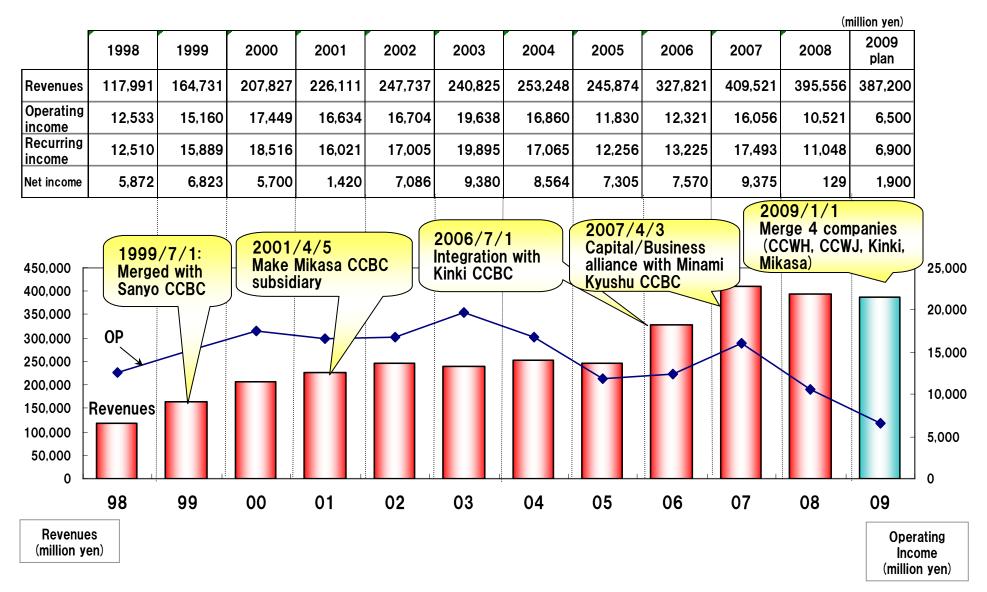


#### 1Q 2009 vs. last year vs. plan actual \* % % change change Bottle 408 +10 +2.5 -18 -4.1 ~ 1.001m -7.0 7,525 -569 -658 -8.0 PET 1.001ml ~ 5,998 +220 +3.8 +241+4.2-350 -2.5 -417 -3.0 subtotal 13,523 Can (include bottle can) 13,583 -4.0 -580 -4.1 -562 Other 1,198 +10 +0.8 -8.4 -110 Syrup, powder 9,293 -481 -4.9 -240 -2.5 -3.5 Total 38,005 -1.374-3.5 -1,365

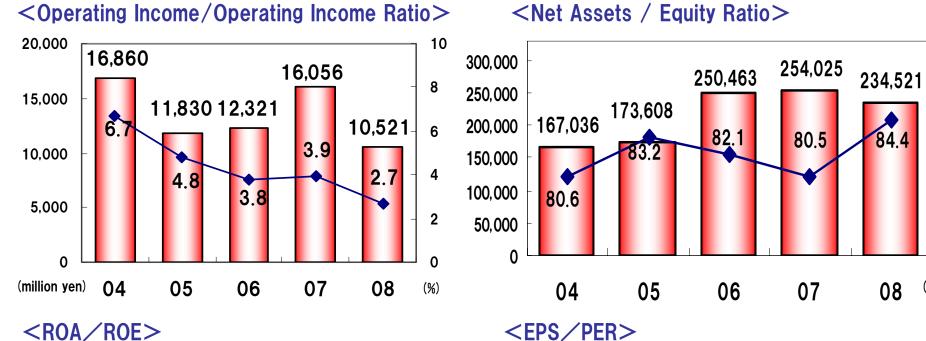
**%** Sales volume of food is excluded.

#### (thousand case)

# **Performance trend**

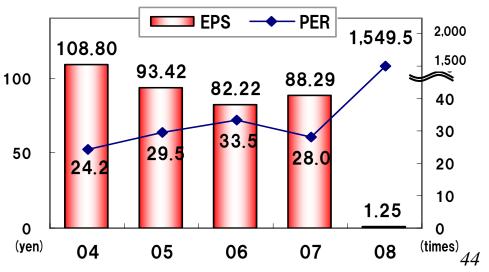


# **Financial Data**



<ROA/ROE>





90

85

80

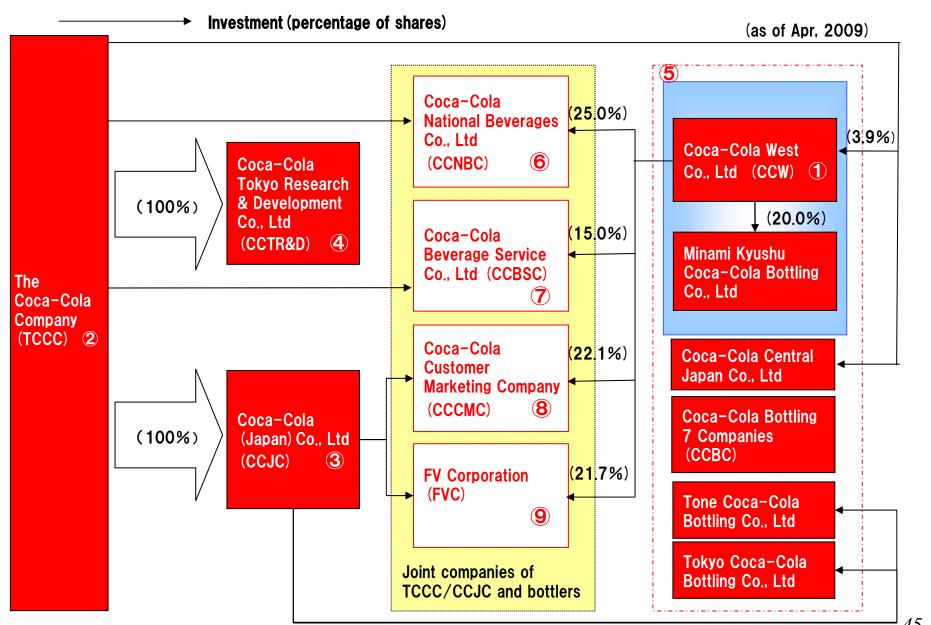
75

(%)

84.4

80

# **Coca-Cola System in Japan**



# **Coca-Cola Related Companies and Their Roles**

# 1. Coca-Cola West Co., Ltd. (CCW)

In 2006, CCWJ and Kinki CCBC merged the management of both companies by establishing a joint holding company CCWH. In 2009, CCWH, CCWJ, Kinki CCBC and Mikasa CCBC merged and the trade name changed to Coca-Cola West Co., Ltd.

# 2. The Coca-Cola Company (TCCC)

Established 1919 in Atlanta, Georgia. Carries the rights to grant a license to manufacture and sell Coca-Cola products to the bottlers. TCCC (or its subsidiary) makes franchise agreements with the bottlers.

# 3. Coca-Cola (Japan) Co., Ltd. (CCJC)

Established 1957 in Tokyo, as "Nihon Inryo Kogyo K.K.," a wholly-owned subsidiary of The Coca-Cola Company. The company name was changed in 1958 to Coca-Cola (Japan) Company, Limited. CCJC is responsible for marketing planning as well as manufacturing and distribution of concentrate in Japan.

# 4. Coca-Cola Tokyo Research & Development Co., Ltd. (CCTR&D)

Established in January 1993 as a wholly-owned subsidiary of The Coca-Cola Company. Since January 1995, carries out product development and technical support to respond to the needs of the Asian region.

# 5. Coca-Cola bottlers (CCBCs)

There are 12 bottlers in Japan, which are responsible for selling Coca-Cola products in the respective territories.

# 6. Coca-Cola National Beverages Co., Ltd. (CCNBC)

Jointly established in April 2003 by TCCC and CCBCs for the purpose of creating an optimal nationwide supply chain. It started operation in October 2003. CCNBC procures raw materials, coordinates manufacturing and supply/demand plans on a nationwide basis, and supply products to the bottlers. The company was reorganized at the end of 2008.

# 7. Coca-Cola Beverage Service Co., Ltd (CCBSC)

Established through joint investment by TCCC and its bottling partners in Japan, and the company began operations on January 1, 2007. It is charged with providing business consulting services to the Coca-Cola system in Japan, as well as developing and generally maintaining the information systems to support such work. The company has procured raw materials since Jan 2009.

# 8. Coca-Cola Customer Marketing Company (CCCMC)

Established through joint investment by Coca-Cola (Japan) Co., Ltd. and all of its bottling partners in Japan, and the company began operations on January 1, 2007. It is charged with holding business negotiations with major retailer outlets, such as nationwide convenience stores and supermarket chains, as well as developing proposals for sales promotions and storefront activities.

# 9. FV Corporation (FVC)

Jointly established in May 2001 by CCBCs and CCJC. FVC carries out sales negotiations with national chain vending operators, and deals with non-KO products as well as KO products.

# Glossary

# 1. Channel (Business Unit)

# Vending:

Retail sale business to distribute products through vending machines to consumers

### Chain store:

Wholesale business for supermarket chains

#### **Convenience Store:**

Wholesale business for convenience store chains

### **Retail:**

Wholesale business for grocery stores, liquor shops, and other over-the-counter outlets

### Food Service:

Syrup sale business for fast food restaurants, movie theaters, sports arenas, "family restaurants," and theme parks

# 2. Vending

### **Regular vending machine:**

A vending machine offered free of charge to a customer who supervises its operation and uses it to sell products purchased from us.

### Full service vending machine:

A vending machine installed and managed directly by us (product supply, collection of proceeds etc.).

Fees are paid to the location proprietors.

### **Out-market vending machine:**

An outdoor machine whose users are relatively unspecific

### Out-market vending machine:

An outdoor machine whose users are relatively unspecific

In-market vending machine:

An indoor machine whose users are relatively specific

# VPM

Sales Volume Per Vending Machine

# VPPM

Sales Volume and Profit Per Vending Machine

# 3. Chain Store

### National chain:

National chain supermarket that CCCMC are responsible for negotiating

#### **Regional chain:**

Chain supermarket that owns its stores in the two or more bottlers' territories

#### Local chain:

Chain supermarket that owns its stores in the single bottler's territory

# 4. Other

### Trade marketing

Trade marketing is a specific function that uses shopper and retail knowledge to develop in-store strategies that ultimately result in higher brand equity and an increase in the quantity and value of shopper purchases. The plans, performance forecasts, and strategies appearing in this material are based on the judgment of the management in view of data obtained as of the date this material was released. Please note that these forecasts may differ materially from actual performance due to risks and uncertain factors such as those listed below.

- Intensification of market price competition
- Change in economic trends affecting business climate
- Major fluctuations in capital markets
- Uncertain factors other than those above